

Director : Julie Ogley

**Portfolio Holder Social Care and Health - Cllr Carole Hegley**  
**Portfolio Holder for Housing - Cllr Rita Drinkwater**

Indicators	Linked to LAA	CIPFA Comparator Group 09/10	Unit	Good is	Outturn 09/10	Quarter 1 Apr - Jun	Quarter 2 Jul - Sept	Quarter 3 Oct - Dec	Quarter 4 Jan - Mar	Trend Comparison	Year to Date	Performance Judgement (Q compared with Q)	Target 10/11	Comments
NI 136 - People supported to live independently (per 100,000 pop)	No	3,306.1	No.	High	3,435.0	3,668.0	3,809.4	3,328.0	-	Qtr on Qtr	3,328.0	↓R	4,295	As discussed in the last report, the review of the denominator for NI 130 and 135 has started to affect the outturn for this indicator, which will continue into Quarter 4 and as a result the target for 2010/11 will not be achieved. However, the final outturn will provide an accurate picture of the number of people receiving services or support, to enable them to live independently.
NI 130 - Clients receiving self directed support	Yes	13.7%	%	High	14.40%	15.91%	15.80%	23.60%	-	Qtr on Qtr	23.60%	↑A	30%	As discussed in the last report, the review of the denominator to ensure that only those receiving services or regular support are included, has started to have a positive effect on this measure, together with the continuing increase in the number of people receiving a personal budget (an increase of 243 since September 10 to 460).
NI 135 - Carers receiving needs assessment or review & a specific carer's service, or advice and information	Yes	23.8%	%	High	23.90%	22.21%	18.90%	21.40%	-	Qtr on Qtr	21.40%	↑R	30%	The review, as described in the above commentary, has had a positive effect on this measure, although there is still concern regarding the number of joint assessments/reviews, resulting in a carer's service or advice and information, as this still continues to decline. Additional work is being undertaken to establish the reasons and to identify and implement any necessary actions.
Average time taken for SOVA investigation (days)	No	NA	No. Days	Low	38	25	51	45	-	Qtr on Qtr	42	↑R	30	The completion of a number of complex investigations still continue to have an effect on this measure, although there has been improvement on the previous quarter. Long standing investigations are now being reviewed on a regular basis to ensure that the necessary actions are being taken and where appropriate cases are closed.
NI 125 Achieving independence for older people through rehabilitation / intermediate care	No	81.2%	No.	High	50.30%	NA	NA	NA	-	Qtr on Qtr	NA	-	-	A revised definition has been received from the Information Centre (NHS) changing the cohort used in the denominator to those people discharged from hospital between 1st October and 31st December. Therefore performance will not be reported until Q4.
D40 - Clients receiving a review	No	NA	%	High	76.20%	NA	73.40%	71.90%	-	Qtr on Qtr	71.90%	↓R	80%	Concern has been expressed regarding the current performance and additional work is being undertaken to establish the reason for the decline in performance.
NI 156a - Number of households living in temporary accommodation	No	NA	No.	Low	32	26	39	37	-	Qtr on Qtr	37	↑G	47	Continuing successful homelessness prevention has ensured that this figure has been managed well. However, demand for housing advice has continued to increase and indeed this figure will come under increased pressure and will remain volatile. As the number of council voids available to rent continues to decrease and the supply of new homes is stagnant, coupled with tough economic conditions, more households will inevitably be forced into a situation of homelessness.
NI 156b - Number of households living in temporary accommodation (households with dependants / pregnant)	No	NA	No.	Low	22	18	32	26	-	Qtr on Qtr	26	↑G	30	
NI 158 - Percentage of non decent homes (Council stock)	No	NA	%	Low	0.60%	4.70%	1.60%	0%	-	Seasonal Quarter (Q3 2009/10 = 1.5%)	0%	↑G	Profile Target Q1: 4.7% Q2: 2.3% Q3: 0.0% Q4: 0.0%	The national target of non decent homes has been met.